

Family information about a COVID related hospital stay.

Dear Family Member,

As the staff at Punxsutawney Area Hospital continue to provide care to the members of our community, we would like to provide you with some information on contacting your family who have now been admitted for COVID treatment. We know that being separated at this time is a difficult situation for every family. We are also responsible for providing a safe care environment for all the patients and hospital staff. To that end, please know that we are here to help however we can.

Important Visitation Information:

1. Visitation with patients in COVID isolation is permitted for maximum of 2 visitors per day. Visitors will be symptom free and have not been exposed to a positive person. Visitation must be arranged in advance by calling the Nursing Supervisor at 814-938-1848. When a visitation time is arranged, you will meet the Supervisor at the front entrance so that you can put on the proper protective equipment. This includes an N-95 mask. Please note that when you leave the room, you are not able to return that same day.
2. Please note that due to the isolation precautions, other items cannot be brought into the hospital at this time. This includes food, flowers or clothing.
3. Video Chatting offers you the ability to see your family member. If the hospitalized person needs assistance using their phone, please talk to the nursing unit to share your concern and we will assist as we can.
4. If the patient does not have a smart phone or the ability to use their device, we can offer a scheduled time for a non-clinical visit with your loved one. These visits will be conducted using Zoom or Google Duo technology with the assistance of a hospital employee and a hospital device. To schedule a non-clinical video visit, please call 814-938-1827 or email kdonald@pah.org.
5. Talking with the nurse about your family member is important. To help provide the best care for both the patient and the family, please select one family member to call the nurse daily. The best time for this is after 1 pm. Thank you for being a very important part of your family's care.